

Privacy Policy

TelecomIn LLC offers its services via the website www.TelecomIn.com

TelecomIn LLC is responsible for the processing of your Personal Data, as defined below.

Definitions

For the purposes of this policy:

“Personal Data” means:

Name, address, telephone number, IP-address, Payment Data, Call Data Records

“Services” means all communication services provided by **TelecomIn LLC**

Collection of the Personal Data and use of collected Personal Data

TelecomIn LLC uses your Personal Data for the provision of Services and billing purposes. **TelecomIn LLC** may use your Personal Data to improve their Services. **TelecomIn LLC** may use your Personal Data to detect misuse of its system and / or a customer account. **TelecomIn LLC** may use the Personal Data to provide you with information relating to your account.

TelecomIn LLC may use the Personal Data for marketing purposes, unless you object to this. Thus, you may at any time and without charge, contact **TelecomIn LLC** at the above-mentioned address to stop any use of your Personal Data for advertising or solicitation purposes.

TelecomIn LLC and any partner involved in providing the Services will store your Personal Data no longer than the time necessary to provide Services and in any case no longer than the maximum period permitted by the local laws, rules and regulations on Personal Data protection.

Disclosure and sharing of your Personal Data

TelecomIn LLC ensures the confidentiality of your Personal Data and will never disclose them to third parties without your consent, apart from the partners involved in providing the Services. However, these partners involved in providing the Services will only receive the Personal Data required to perform Services. **TelecomIn LLC** and its partners are prohibited from using your Personal Data for any other purposes.

By using the Services provided by **TelecomIn LLC**, you agree that your Personal Data can be transmitted to partners in Members States of European Union or in countries providing adequate protection for the provision of the Services.

Personal Data may additionally be communicated to any employee of **TelecomIn LLC** or any partner involved in providing the Services. The communication to these third parties is limited to data necessary for the performance of their tasks for the same purposes as the one of **TelecomIn LLC**.

Security of your Personal Data

TelecomIn LLC uses standard security technologies and procedures to ensure the protection of your Personal Data against unauthorized access, use, disclosure or destruction. **TelecomIn LLC** takes security measures, such as technical and organizational measures against unauthorized or unlawful access to your Personal Data and against accidental loss or destruction of, or damage to your Personal Data.

Any sensitive information, such as your credit card number are protected by encryption. The encrypted communication is established using Secure Sockets Layer (SSL) technology.

Indeed, SSL provides the secure exchange of data between two computers in order to ensure the confidentiality, integrity of exchanged information and authentication by recognition of the identity of the program, the person or company with which the Personal Data is exchanged.

Access to your Personal Data

You can request free access to your Personal Data processed and stored by **TelecomIn LLC**. Should you wish to access to, update, rectify your Personal Data or object at any time, for compelling and legitimate reasons relating to your special situation, the processing of any data on you, you may make a request at support@telecomin.com

Return/Refund Policy

Our company wants to ensure your complete satisfaction with our services. If you are dissatisfied with our services for any reason, we may return your unused money (your available balance) back within a period of 7 business days. This period shall start for you on the date on which your declaration of revocation is sent and for us on the date that it is received.

How to Return: If need to return money (your available balance), email us on: support@TelecomIn.com and we will provide you with a Complaint ticket Number to set up a return. Returns will not be accepted without a Complaint ticket Number. Full refunds are given within 45 business days. The refund will be returned the way you have made the payment and the following charges will occur accordingly:

1. Domestic (USA) Wire Transfer – 10 USD
2. International Wire Transfer – 35 USD
3. Payments via Credit Card, PayPal – Free of charge